

QEHS GRAPEVINE

PSB ACADEMY PTE LTD

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Issue 1

ISO 9001:2008 —the world's most widely used Quality Management System standard is out!

It is easily understandable and is compatible with ISO 14001:2004 and sector-specific standards such

as AS9100, TL9000 and ISO/TS16949.

Expect greater clarity and ease of use from this fine-tuned standard which intends to enhance organization's performance!

ISO 9001:2008 STANDARD

ISO 9001:2008 has been developed by the International Organization for Standardization (ISO) Technical Committee (TC) number 176 (ISO/TC 176), and its sub-committees. The standard remains generic and is applicable to all sizes and types of organization operating in any sector and industry.

ISO 9001:2008 does not include additional requirements nor does it change the intent of the ISO 9001:2000 standard. All changes between ISO 9001:2000 and ISO 9001:2008 are detailed in Annex B of ISO 9001:2008. Classifications and changes have been introduced to the existing requirements of ISO 9001:2000 as follows:

- Improved compatibility with ISO 14001:2004
- Clearer applicability to the service industry
- Consistent definition of terms with ISO 9000:2005 and ISO 14001:2004
- Readily translatable and easily understandable
- Improved organizational

performance through the use of eight Quality Management Principles and adoption of 'Process Approach'

- Commitment towards 'continual improvement' and measurement of 'customer satisfaction'
- Consideration of statutory and regulatory requirements
- Focus on competency of staff

Conformity to the new ISO 9001:2008 standard will be evaluated by certification bodies during regular surveillance visits and full reassessment will only take place once the current validity of certification expires. However, it should be noted that ISO and the International Accreditation Forum (IAF) have agreed that all certifications to ISO 9001:2000 should be upgraded to ISO 9001:2008 within 2 years of publication of the revised standard.

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Reference : <http://www.iso.org>

NEWS SNIPPETS



- **ISO 9001:2008 Transition Course** coming up in the month of February: 5, 12, 19, 26 Feb'09
- **ISO 9001:2008 Awareness Course** coming up on 3 Feb'09
- For more details, refer to the **Corporate Training Calendar** at http://www.psb-academy.edu.sg/clc_calendar.aspx#subCat_31

